

Professional Biography



Concerto Networks® Professional Biography

Nathan O'Bryan

Portland, Oregon

866.ITCONCERTO (482.6623)

(503) 922.2560

nobryan@ConcertoNetworks.com

Nathan joined Concerto Networks® in December 2006 as the first franchise owner for the Portland, Oregon area. He brings more than 15 years of Information Technology (IT), engineering and business experience to his position with the company.

Nathan first learned about Concerto Networks through his internet research of technology franchise opportunities. Concerto Networks was a fit for Nathan given his experience in technology and consulting and his desire to start his own business with the support of a franchise organization. It also meant he did not have to do it alone, he would have the support of the growing Concerto Networks franchise community and Home Office. With Concerto Networks he and his clients would benefit from the growing multi-national brand and partnerships with leading technology companies. He also researched the expanding market of small- and medium-sized businesses (SMBs) in need of proactive professional technology solutions. The unique business model presented by Concerto Networks and the wide-open opportunity to answer an unmet need convinced Nathan to take advantage of the franchise opportunity. Nathan began operations of his Concerto Networks franchise in January 2007 after completing training at Concerto Networks University™ in San Diego, CA. Nathan's vision for his franchise is to become the premier technology partner for SMBs in his area, while delivering consistent high quality solutions to his trusted clients.

Prior to coming on board with Concerto Networks, Nathan spent over fifteen years in various technical roles, from data center support to network administration and systems administration, working with well known organizations such as Kaiser Permanente, Lockheed Martin, GE Capital and the United States Marine Corps (USMC). Most recently he has been providing technical support as a consultant to local businesses within the Portland area. His technical background includes migrating technical platforms, server support and maintenance, networking analysis and administration and computer support. He also possesses strong customer service, project management and leadership skills. During his military career as a Network Administrator for the USMC, Nathan was responsible for leading a team of up to twenty marines and held top secret security clearance. Nathan has also been a part-time instructor of Microsoft Windows 2000 and the Microsoft Certified Systems Engineer (MSCE) courses in addition to his full-time career. Nathan is a Microsoft Certified Systems Engineer (MCSE), and a Cisco Certified Network Associate (CCNA).

About Concerto Networks®

Concerto Networks, Inc. is an international franchise business providing professional, consistent-quality computer and Information Technology (IT) solutions to small- and medium-sized businesses (SMBs), serving a critical function for this rapidly growing market. Concerto Networks goes beyond simple troubleshooting and repair, providing the same holistic approach to IT support and management enjoyed by large companies, while offering significant savings and value to SMBs. The company's model is to build an international business technology solutions network with the expertise, processes, systems and support necessary to provide superlative service to SMBs. Franchises are independently owned and operated by experienced professionals equipped with the latest diagnostic hardware and software for providing on-site service.