

Professional Biography



Concerto Networks® Professional Biography

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Marie joined Concerto Networks® in April 2007 as the first franchise owner for the Folsom Lake, CA area. She brings more than 12 years of Information Technology (IT), consulting and business experience to her position with the company.

Marie first learned about Concerto Networks through her internet research of technology franchise opportunities. Concerto Networks was a fit for Marie given her experience in technology consulting and her desire to start her own business with the support of a franchise organization. With Concerto Networks she and her clients would benefit from the growing multi-national brand and partnerships with leading technology companies. She also researched the expanding market of small- and medium-sized businesses (SMBs) in need of proactive professional technology solutions. The unique business model presented by Concerto Networks and the wide-open opportunity to answer an unmet need convinced Marie to take advantage of the franchise opportunity. Marie began operations of his Concerto Networks franchise in May 2007 after completing training at Concerto Networks University™ in San Diego, CA. Marie's vision for her franchise is to become the premier technology partner for SMBs in her area, while delivering consistent high quality solutions to her trusted clients.

Prior to coming on board with Concerto Networks, Marie performed various computer consulting services to healthcare providers such as Blue Shield of California and Sutter Health Medical Center, where she supported over 300 users. In her role as a Desktop Support consultant working with healthcare companies, she has helped make their business lives easier by aiding with them with everything from configuring and installing secure and HIPPA complaint computer systems to backing up data and documenting software licenses and inventory. Prior to this Marie spent over 10 years providing similar desktop support and IT analyst services at various hi-tech organizations such as Stanford Linear Accelerator, ST Microelectronics and Kao Info Systems. In addition to her technical expertise, Marie has also performed various customer service functions throughout her career. This has given her the ability to handle her client's computer issues but also to take the extra time to listen to their concerns and find the best solution possible to help their business needs. Marie has a Bachelor of Science degree in Information Technology from the University of Phoenix, San Jose, CA. Marie is a Microsoft Certified Professional (MCP) and a Microsoft Certified Systems Engineer (MCSE). Marie is also a member of The Networking Group, Inc. Douglas Ranch Chapter (TNI), the Chamber of Commerce of Folsom, CA and the Chamber of Commerce of El Dorado Hills, CA.

About Concerto Networks®

Concerto Networks, Inc. is an international franchise business providing professional, consistent-quality computer and Information Technology (IT) solutions to small- and medium-sized businesses (SMBs), serving a critical function for this rapidly growing market. Concerto Networks goes beyond simple troubleshooting and repair, providing the same holistic approach to IT support and management enjoyed by large companies, while offering significant savings and value to SMBs. The company's model is to build an international business technology solutions network with the expertise, processes, systems and support necessary to provide superlative service to SMBs. Franchises are independently owned and operated by experienced professionals equipped with the latest diagnostic hardware and software for providing on-site service.