

News Release

For Immediate Release

December 13, 2005

Contact: Allison Chirdon
Marketing
Concerto Networks, Inc.
619-501-4530 ext 213
achirdon@concertonetworks.com

CONCERTO NETWORKS® ANNOUNCES NEW SERVICE OFFERINGS TO BRING PROACTIVE TECHNOLOGY MANAGEMENT SOLUTIONS TO SMALL- AND MEDIUM-SIZED BUSINESSES

December 13, 2005 – San Diego, CA – Concerto Networks®, an international franchise company that provides complete business technology solutions for small- and medium-sized businesses (SMBs), announced today the launch of its new technology support plans to bring customers cost-effective, proactive technology management solutions which utilize the latest in secure remote technology. The new Simple Office™ Support plans represent a comprehensive solution beyond the typical technology repair and hourly service rates traditionally available to SMBs.

"We are pleased to make these new technology plans available to businesses," said Raymond Hivoral, founder and CEO of Concerto Networks. "These plans represent an offering previously not available to most small- to medium-sized businesses, which will allow them to better predict their technology spending while simultaneously giving them a detailed receipt of what they received for that investment. Now not only do the solutions that our providers bring to business make their clients lives easier, they also make good financial sense for the bottom line and for business resource management."

With the creation of the Simple Office Support plans, Concerto Networks now offers complete support plans for desktop and laptop computers, servers and technology management. The plans are also available at three levels to fit the specific needs of each customer. Clients of Concerto Networks' new plans will benefit from fixed monthly pricing, documented services, remote and priority response, dedicated staff at a fraction of the cost and proactive management; meaning that instead of technicians simply responding to a client's needs when something is already broken, technology professionals monitor the client's systems to help prevent problems or even downtime before they occur. The company's new offerings are easily summarized in the marketing campaign's tagline, "Say 'Goodbye' to Hourly Rates™".

"I'm excited to be able to offer my clients these affordably priced and unique support plans," said Concerto Networks franchise owner Steve Pollak of Cincinnati, Ohio. "They represent a tremendous value to my clients and it will enable me to heal the pain that businesses have felt with traditional technical support offerings. They no longer have to wonder what they are getting for their technology investment and what it is going to cost them. Preserving their technology and their company's critical data can be done for less than what they might spend on other administrative expenses and can be implemented easily and affordably with our new plans."

The SMB market has grown dramatically in the past few years, now accounting for 99.8% of all employer firms in the U.S. (U.S. SBA 2003). These companies increasingly depend on advanced technology, as evidenced by the growth in spending on Information Technology (IT). SMB spending on IT represented 44 percent of all IT spending in the United States for 2004 and is predicted to reach 48 percent for 2005 (Forrester Research 2005). Total IT spending in the U.S. is a multi-billion dollar industry.

For more information on Concerto Networks, their new Simple Office Support Plans and to schedule your free initial survey visit www.concertonetworks.com or call 1-866-ITCONCERTO (866.482.6623).

About Concerto Networks®

Concerto Networks, Inc. is an international franchise business providing professional, consistent-quality computer and Information Technology (IT) solutions to small- and medium-sized businesses (SMBs), serving a critical function for this rapidly growing market. Concerto Networks goes beyond simple troubleshooting and repair, providing the same holistic approach to IT support and director level management enjoyed by large companies, while offering significant savings and value to SMBs. The company's model is to build an international business technology solutions network with the expertise, processes, systems and support necessary to provide superlative service to SMBs. Franchises are independently owned and operated by experienced professionals equipped with the latest diagnostic hardware and software for providing on-demand service.